

1 Collection of personal data

- 1.1 Netcloud considers any handling of personal data to be data processing in the context of this privacy policy. Data processing in the context of this privacy policy includes in particular the collection, storage, administration, use, transmission, disclosure and deletion of personal data.
- 1.2 Netcloud only collects personal data when required for the provision of the services offered by itself or one of its partners. Personal data are only collected and processed for the purposes and within the scope described here.
- 1.3 Personal data are, amongst other things, collected from requests for quotes, the conclusion of agreements, participation in an event, responses to surveys, downloading software, telephone or written enquiries, and the activation and use of a service provided by Netcloud or one of its partners.
- 1.4 Data are also collected in order to analyse website use, establish ways in which to improve the offering and to target marketing measures towards clients' recognisable requirements.
- 1.5 Various types of information may be collected, including the following: name, company name, postal address, e-mail address, telephone numbers, preferred method of contact, language preferences, information about subscribed newsletters or other advertisements.
- 1.6 If Netcloud AG merely acts as the broker or agent for a third-party product and if a separate agreement is concluded (especially a licence agreement), the latter agreement shall apply and this statement shall not.

2 Use of personal data

- 2.1 The personal data are used by Netcloud or one of its partners to provide services, for information on new or modified services, to improve services or for marketing activities including events.
- 2.2 The personal data may also be used to communicate important information such as the modification of services or prices which directly affect clients.
- 2.3 The client has the right to obtain information about his stored data at any time. If this data is incorrect, the client has the right to demand their correction. He may also request that they be deleted. If the data processing is required to monitor the provision of services, Netcloud can neither delete the data nor omit to process them. If the client wishes his data to be modified, he may request this via e-mail to: datenschutz@netcloud.ch

3 Collection of non-personal data

- 3.1 Non-personal data, which cannot be linked directly to an individual, may also be collected. This may include the following information: company name, address, systems and services used, and time zones.
- 3.2 If non-personal data are linked with personal data, the resulting data will be treated as personal data.

4 Data collection through technology

- 4.1 Data may be collected using cookies, web beacons, etc. These data are used in particular for assessing website use, which information and services are sought and ways in which to increase the website's userfriendliness.

- 4.2 Monitoring and access systems may be used by Netcloud to provide services. These may in particular store log files, information about the systems used as well as access to the system. Data are also collected when necessary or legally required for the provision of services by Netcloud.

- 4.3 The data collected through technologies are considered non-personal data.

5 Forwarding of data to third parties

- 5.1 The provision of services may require Netcloud to involve third-party companies. Netcloud may forward data to third-party companies for this purpose. Only those data necessary for the provision of the services will be forwarded.
- 5.2 No other information will be provided to the third-party companies or for any other reasons.

6 Legal requirements

- 6.1 Netcloud will disclose data in certain cases when necessary for compliance with legal requirements or if it is obliged to do so in the context of court proceedings or by the relevant authorities. Netcloud may also disclose data if required in order to protect or defend its rights or property, including the security of the products and services.

7 Data security

- 7.1 The data collected will be protected by Netcloud using suitable security measures and stored on secure servers. Suitable technical and organizational measures will be taken to protect against loss, destruction and manipulation as well as against access, modification or distribution by unauthorised persons. The transmission of sensitive data will take place in encrypted form and may take place via various channels, including the Internet.

8 Data storage

- 8.1 Netcloud stores personal data for as long as required to achieve the purpose in question or, for as long as legally required.

9 Modification of the data protection statement

- 9.1 Netcloud reserves the right to modify this data protection statement at any time. Amendments shall take effect as of their publication on the Netcloud website. Netcloud's current data protection statement is available at all times at www.netcloud.ch/datenschutz.

Netcloud AG, April 2016

Netcloud AG Winterthur, Schlachthofstrasse 19, 8406 Winterthur
Netcloud AG Basel, Schützengraben 21, 4051 Basel
Netcloud AG Bern, Waldeggstrasse 37, 3097 Liebefeld

T +41 58 344 12 12, F +41 58 344 13 99
info@netcloud.ch
www.netcloud.ch